

# "Safe Coach Protocols" Touring by coach during COVID- 19

The health and safety of our clients and staff is our top priority. In close consultation with our coach partners, local authorities and international health associations, we have implemented extensive protocols along with strict hygiene initiatives to ensure that you can travel with the maximum confidence, and in the knowledge that every measure has been taken to guarantee the highest level of care and attention to safeguarding the health and safety of our clients.

## 1. Social distancing whilst on tour



Depending on your itinerary, Social Distancing Regulations may vary. On some itineraries it may be possible to operate normal seat assignment practices, however in certain regions limited seating and distancing protocols will apply. In every case masks are required while travelling, hand sanitiser is available and controlled entry/exit protocols are always controlled.

## 2. On Board Washroom & WC Facilities

Due to potential health & safety concerns, it will not be possible to use the onboard washroom & toilet. Therefore, the frequency of "comfort" stops will be increased, if/ or when required, passengers can ask that additional stops be made. These should be requested via the Tour Manager.



## 3. Ventilation of passenger compartments



All our coaches are continuously ventilated with fresh recycled air. All coaches have HEPA filtration systems (the same technology used by airlines and hospitals), during stops and breaks our drivers are instructed to allow fresh air to circulate through the coaches and renew the ambient airflow.

## 4. Hand sanitizer available on all coaches

All coaches are equipped with hand sanitizer tissues and/ or hand sanitizer dispensers. Sterile wipes are also available on request for cleaning surfaces and personal hygiene, along with individual waste bags to collect any personal refuse.



## 5. Deep-clean of passenger compartments



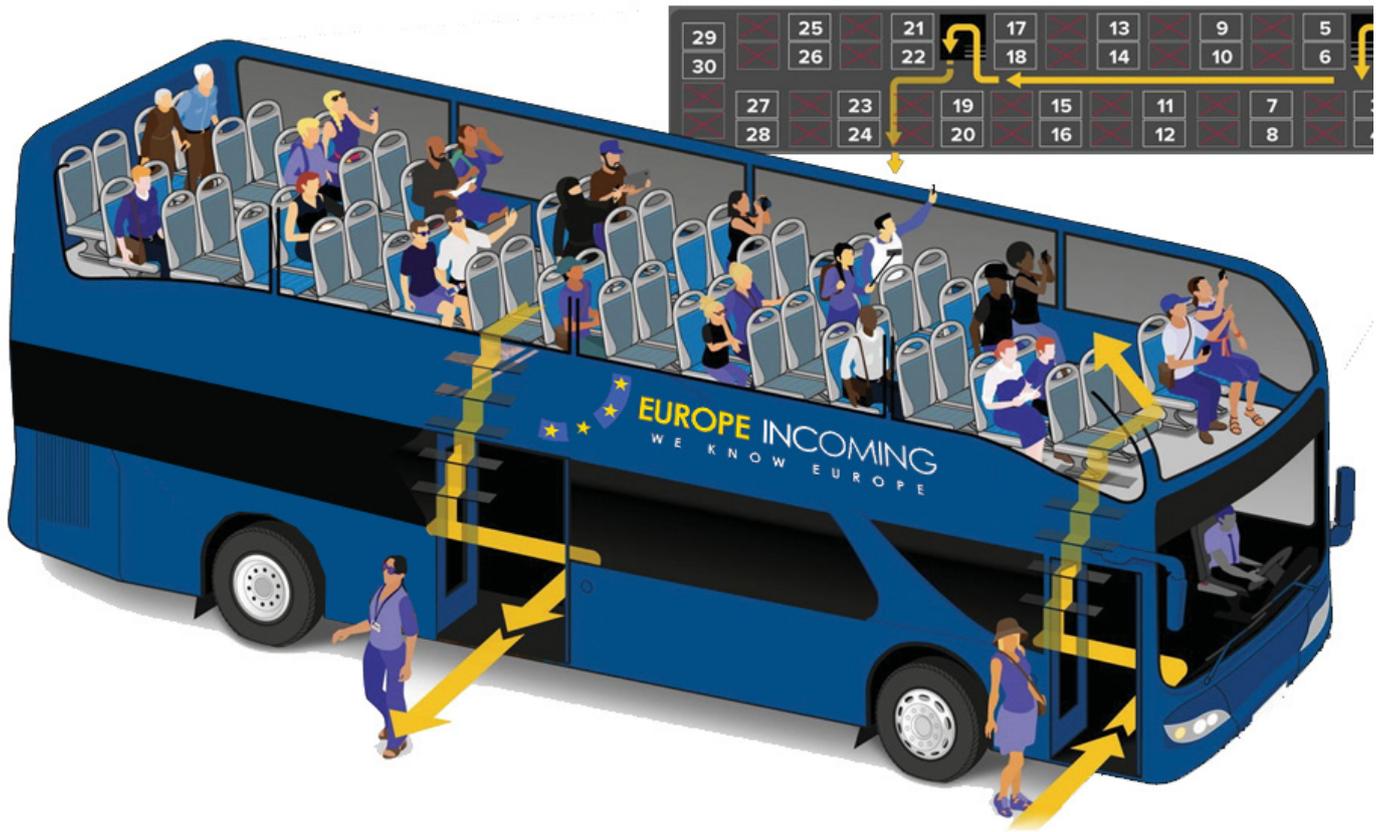
All coaches use electro static and or fogging sanitation equipment and a complete daily cleaning process is guaranteed during touring, additional measures, with specific procedures to guarantee the sanitization of sensitive risk areas such as grab handles, hand rails and other all bare surfaces.

## 6. Obligation to wear a face covering

All passengers must wear a face covering. Any passengers without an adequate face covering can be reassured that they will be available when boarding. Further masks may be purchased on board if required.



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#westandunited - your safety means the "world" to us.